

Registering body report

16 Jun 2017

RTO Information

NTIS number	3834
Name	Brite Institute
Street Address	463-467 High St
City/town/suburb	Northcote
State	VIC
Post code	3070

Learner and employer response

	Learners	Employers
Response count (number)	105	12
Population count (number)	117	22
Response rate (per cent)	89.7	54.5

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	84.5	17.2	72.1	14.0
Trainer Quality	84.9	15.9	69.4	10.7
Effective Assessment	84.2	15.8	70.8	11.0
Clear Expectations	84.1	16.3		
Learning Stimulation	82.7	15.6		
Training Relevance	84.1	15.8	72.2	12.1
Competency Development	85.4	14.8	71.1	13.1
Training Resources	84.0	16.7	70.8	11.9
Effective Support	85.5	15.9	75.0	12.6
Active Learning	83.6	15.2		
Overall Satisfaction	86.0	15.9	74.1	10.9

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
	Learner survey scores continue to be high but individual comments indicate assessment resources for Community Services qualifications can be difficult and repetitive. Brite Institute is undertaking a review of assessment resources for CS qualifications and will have customised

Main ways data has been used for continuous improvement

resources developed that respond to this feedback, employer feedback and better cater to the needs of all students. Comments from employer survey responses also indicate trainer/employer communication could improve. Processes are being reviewed to improve communication pathways particularly during student placement and to include more employer touchpoints.